



MISSION

To provide a professional and well supported Fire and Rescue Service which reduces community risk in order to save lives, relieve suffering, protect property and the environment

*Surrey Fire and Rescue
Local Committee Report*

April 2012 – March 2013

Completed by

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Community Impact Officer West Area

Guildford Borough

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KEY ISSUE

- 1.1 This report outlines the major strands of activity being undertaken within Guildford area by the Surrey Fire and Rescue Service (SFRS) teams based at Guildford and Gomshall Fire Stations.

SUMMARY

- 1.2 The report contains information on the various activities undertaken by the Borough team to reduce the risk from fire, water and road traffic incidents to the residents of Guildford Borough, including direct contact, public education programmes and campaigns.

OFFICER RECOMMENDATIONS

The Local Committee is asked to:

- 1.3 Recognise the achievements of the borough teams within Guildford Borough and support their commitment to improve initiatives to reduce risk and make Guildford Borough safer through the delivery of the borough/station plan.
- 1.4 Note the targets and initiatives set within the Guildford borough plan for 2012/13 and support the Fire and Rescue Service in the delivery of this plan.
- 1.5 Support the achievements of the retained duty personnel at Guildford and Gomshall and acknowledge the availability offered by employers who release staff, and those who are self-employed.

GUILDFORD STATISTICS

Within Service/Borough Target	
Close to Service/Borough Target	
Above Service/Borough Target - Action Required	
Key Performance Indicators for 2012/13	
	2012/2013
	2011/2012
Percentage of Fires attended in dwellings with no smoke detection fitted	Service Target < 38%
	Service Target < 38%
	17%
	33%
No of fatalities due to primary fires	Service Target 7
	Service Target 7
	3
	1
No of injuries arising from accidental dwelling fires	Borough Target 4
	Borough Target 4
	2
	8
No of false alarms caused by AFA's (automatic fire alarms)	Borough Target 251
	Borough Target 327
	348
	338
No of calls to malicious false alarms attended	Borough Target 10
	Borough Target 16
	17
	16
No of deliberate Primary & Secondary Fires (excluding vehicles)	Borough Target 90
	Borough Target 104
	85
	112
No of deliberate & Secondary vehicle fires	Borough Target 26
	Borough Target 33
	15
	12
No of calls to fires attended - primary	Borough Target 140
	Borough Target 190
	156
	153
No of calls to fires attended - Accidental fires in dwellings	Borough Target 45
	Borough Target 64
	51
	55
Percentage of accidental dwelling fires confined to room of origin	Borough Target >91%
	Borough Target >91%
	90%
	87%
No of fires in non domestic premises	Borough Target 20
	Borough Target 33
	22
	27
No of HFSVs (Home Fire Safety Visits)	Service Target % at Risk >60%
Visits to Risk Households	Service Target % at Risk >60%
Total Visits	143 (67%)
	281 (59%)
	212
	476

REPORTING AGAINST TARGETS NOT ACHIEVED

1.6 Automatic Fire Alarms (AFAs)

2012/2013	2011/2012
Borough Target 251	Borough Target 337
348	338

- 1.7 Although Guildford has a high level of AFAs in the Guildford area, most of the repeat offenders are down to the boroughs hospitals. This does not mean that we are not doing anything about this. Our protection teams are working closely with Farnham Road and Royal Surrey Hospitals to see if improving procedures in relation to AFAs can reduce the amount of calls that require a fire service appliance from attending.

1.8 Number of Malicious False Alarms attended.

2012/2013	2011/2012
Borough Target 10	Borough Target 16
17	16

- 1.9 No repeat offenders or patterns have been identified within the borough. The Community Impact (CI) team will continue to monitor this and will report any findings to the JAG or CIAG meetings as appropriate and will continue to work closely with partners to reduce malicious calls within the Guildford Borough

COMMUNITY FIRE PROTECTION

1.10

Figures for 2012	
Prosecutions	0
Prohibition Notice - Formal	0
Enforcement Notice - Formal	2
Deficiencies Notice - Informal	37
Licensing Consultations	46
Building Regulation Consultations	222

COMMUNITY FIRE PREVENTION

1.11 We will undertake intelligence-based Home Fire Safety Visits (HFSV), in the areas most in need of this service, using the provided data and local knowledge to target this work. Currently a target of 60% is expected for our crews to reach vulnerable people and the most at risk from fire in our communities. SFRS will work closely with Adult and Social Care teams to ensure the following are targeted.

- Adults over the age of 65 (Worse at 75)
- Individuals who live alone
- Individuals with Mental Health illnesses, including Dementia & Memory Loss
- Individuals with disability and mobility difficulties
- Individuals who are either Alcohol or Drug dependant
- Individuals who smoke (The above will be compounded if coupled with smoking)

1.12

2012/2013	2011/2012
Service Target % at Risk >60%	Service Target % at Risk >60%
143 (67%)	281 (59%)
212	476

SAFEGUARDING REFERRALS

1.13 The Service works in collaboration with Social Services to ensure vulnerable adults/children are identified and care action plan is formulated.

2012/2013	2011/2012
Totals	Totals
26	15

VOLUNTEERS SERVICE

- 1.14 Our Volunteers assist firefighters in prevention and education activities. The volunteers work alongside the firefighters delivering crucial safety information to the general public at a wide variety of events, from Open Days to Public Events, and also delivering Home Fire Safety visits to the general public. Our volunteering scheme has proved to be highly successful and we have a high number of volunteers out in the community assisting our firefighters in delivering safety information, as a result we have managed to reach more households and importantly, more vulnerable people.
- 1.15 If you know of anyone who would be interested in becoming a volunteer for the service please can you provide this link for them which gives you all the information you need to know about being a [Surrey Fire Volunteer](http://www.surreyfirevolunteer.org). (www.surreyfirevolunteer.org)

COMMUNITY RISK REDUCTION

1.16 Community Fire Protection

(Add commentary here)

1.17 Community Fire Prevention

- 1.18 Due to the particularly wet weather throughout 2012 very little action has been required from Guildford crews to attend wildfire incidents. During April wildfire patrols took place in areas that required a fire service presence. Although outwardly crews have not been highly visible in relation to wildfires and lot of internal work has been carried out to update fire plans of commons, identify tracks suitable for certain fire service vehicles. Additional work is being carried out for the entire service with a dedicated wildfire officer to improve wildfire procedures, policies and training, which is reflected through other Fire services and national guidance.
- 1.19 Guildford crews have attended various mini targeted campaigns identifying streets where people are at a higher risk of fires. A large campaign was completed in stoke during the early part of 2012 and a joint campaign with Guildford university which targeted senior citizens was carried out by white watch.

1.20 Volunteers Service

- 1.21 Within the Guildford borough volunteers have supported the fire station open day which raised nearly £700 for the firefighter's charity. They have played a supportive role with the targeted HFSVs ensuring that the most vulnerable individuals are approached to ensure they are safe in their homes from fire related issues.

COMMUNITY ENGAGEMENT

Education

- 1.22 The Services education team currently attends Special Educational Needs schools to deliver fire safety advice.

Number of Schools	Number of Pupils
6	80

Junior Citizens

- 1.23 In June the service supported Guildford Boroughs highly successful Junior Citizens scheme aimed at children aged between 10-11 years (Year 6)

Number of Days	Number of Pupils
10	1063

Firewise Scheme

- 1.24 The Service has a successful referral scheme aimed at young people, who have shown an interest in fire setting.

Guildford Borough	
Number of Referrals	6

Youth Engagement Scheme

- 1.25 Youth Engagement Scheme is an innovative scheme run by the Service with support from partners such as the youth support service, Brooklands College. (Public service tutors) The aim of the scheme is to divert young people from anti-social behavior and youth crime.

Guildford Borough	
Total Number of Referrals	9
Total Number Offered Taster Session	3
Total Number Started	1
Total Number Graduated	1

Safe Drive Stay Alive

- 1.26 The Services main aim has always been to reduce the injuries and deaths of young people aged 16-25. This is achieving through various activities, mainly Safe Drive Stay Alive.

Guildford Borough	
Number of Pupils	1540

WHAT HAPPENS NEXT

- 1.27 Members asked to support the Station(s) plan for 2013/2014
 Members asked to recognise good performance by Guildford personnel in 2012/2013

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BACKGROUND PAPERS: Guildford Borough Plan 2012/2013
 SFRS Public Safety Plan.
 Web: www.surrey-fire.gov.uk

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